

Is Your Coverage Keeping Pace with Regulatory Risk?

Six Areas Where We Commonly See Gaps in Regulator Insurance Programs

As regulatory risk evolves, we've noticed many oversight bodies still rely on insurance programs that haven't kept pace. Whether it's legacy exposures, unclear policy language, or new pressures facing boards and staff, small gaps can create big problems when claims arise. Below are six areas where we frequently see misalignment—and where a quick review can make all the difference.

1

Board-Level Liability

Many regulators assume their Directors & Officers (D&O) policy fully protects their board and senior leadership. But gaps in definition, claim triggers, or limits can leave decision-makers personally exposed—especially in cases involving complaints or legal review.

2

Procedural Fairness Claims

Allegations of bias, conflict, or breach of natural justice are on the rise. Not all policies respond clearly—or at all—to these types of exposures. We often find regulators unknowingly operating in a gray zone.

3

Cyber Risk Tied to Complaints or Investigations

Data breaches and unauthorized access to complaint files or investigation records are increasingly common. If your cyber policy isn't tightly aligned with your operational workflow, it may not respond the way you expect.

4

Employment Practices Exposure

HR complaints—discrimination, harassment, wrongful dismissal—are a growing risk area for regulators, especially with hybrid teams. Employment Practices Liability (EPL) is often underweighted or missing entirely.

5

Legacy Exposure from Past Policy Gaps

Even if your current coverage looks solid, prior-year gaps can leave you exposed. We help regulators audit their past programs to catch residual risk before it becomes a problem.

6

Class Action Suits

Class action exposure is growing for regulators—especially in cases where large groups allege failure to act, negligence, or breach of duty. These often stem from public health issues, financial oversight, or systemic governance failures.



Why It Matters

As a regulator, you carry a public mandate—and public exposure. Ensuring your insurance program reflects your actual risks isn't about “more coverage”—it's about the right protection, shaped by people who understand your structure and mission.

We specialize in working with regulatory bodies across Canada—and we're happy to review your current policy, walk through recent changes in the market, or help clarify where you stand.

**Let's talk
if you'd like
a quick second
opinion.**

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